



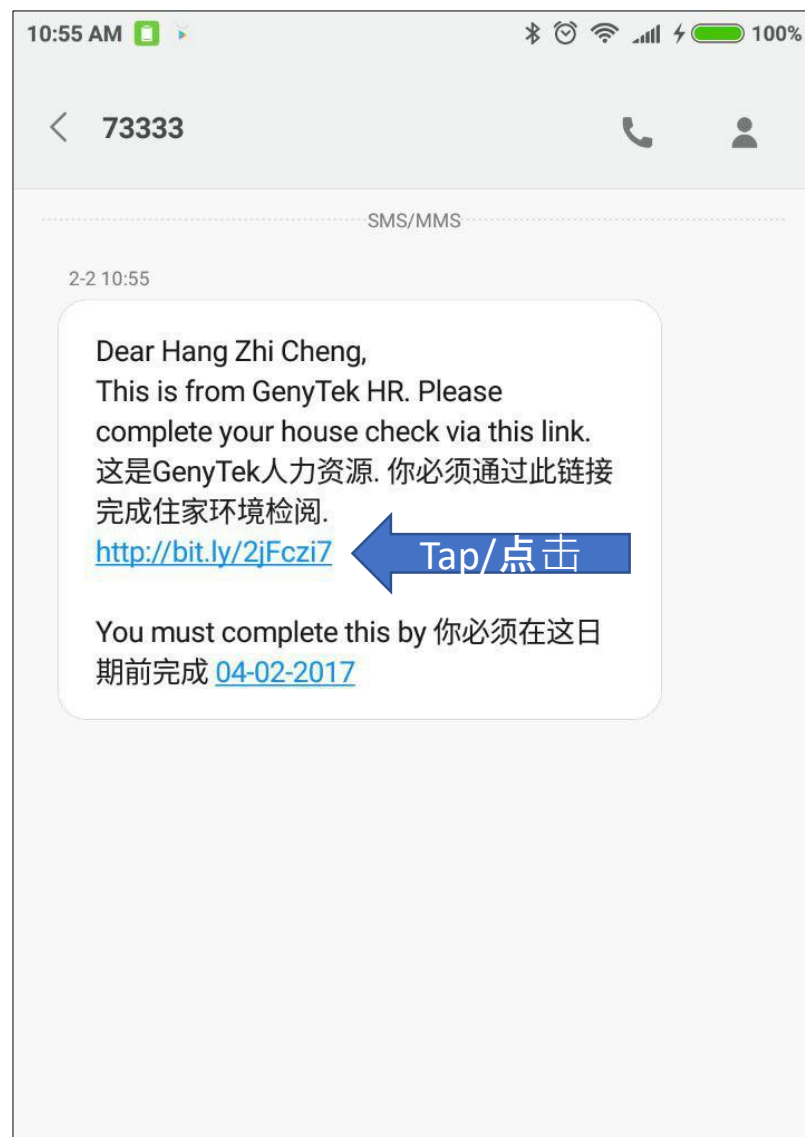
HouseTrac User Guide

Digital Housing Inspection

房屋环境检阅用户指南

Inspection Notification 检阅通知

- You will receive a SMS notification to carry out the Digital Housing Inspection
- Tap on the link to initiate the inspection.
- All inspection has to be completed within 3 calendar days



- 你将会收到一则短信，通知你完成住家环境检阅
- 点击短信里的链接
(请不要转发或透漏此个人链接)
- 你得在三天内完成住家环境检阅。

Update Address 更新住家地址

- If your address is different from what is shown, please update your address.
- Only the Postal Code and Unit number is required



10:57 AM

Genytek Pte. Ltd.
Hang Zhi Cheng

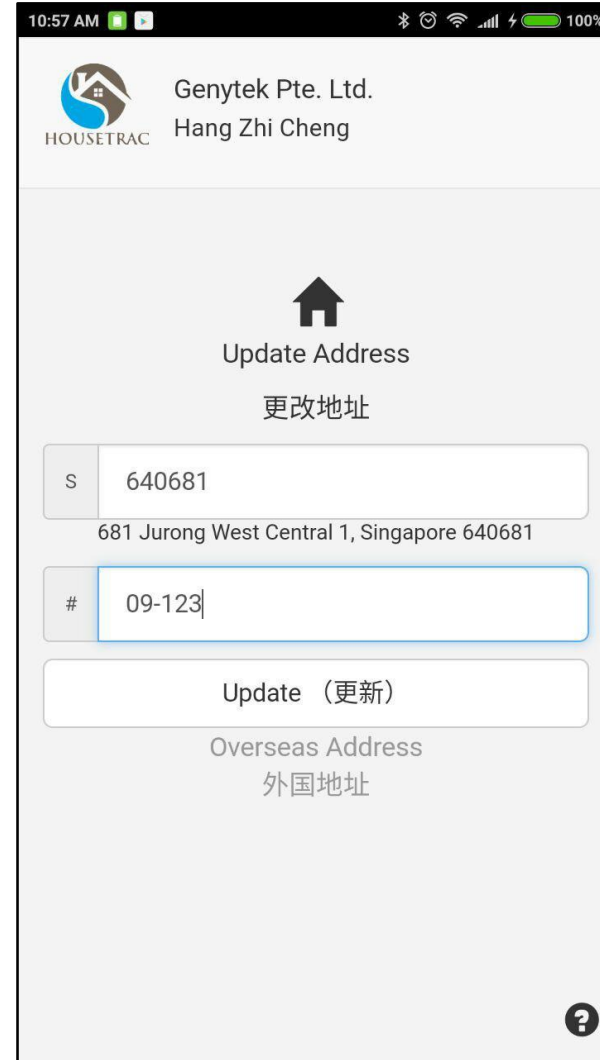
HOUSETRAC

Did you change your address?
是否换了住家地址?

124 Teck Whye Lane

YES (是) NO (否)

?



10:57 AM

Genytek Pte. Ltd.
Hang Zhi Cheng

HOUSETRAC

Update Address
更改地址

S 640681
681 Jurong West Central 1, Singapore 640681

09-123

Update (更新)
Overseas Address
外国地址

?

- 如果显示的地址不是你最新的地址，请点击“是”，更改住家地址。
- 只需要输入你的邮区号码和单位号码。

Total Staying Occupants

房子居住人总数

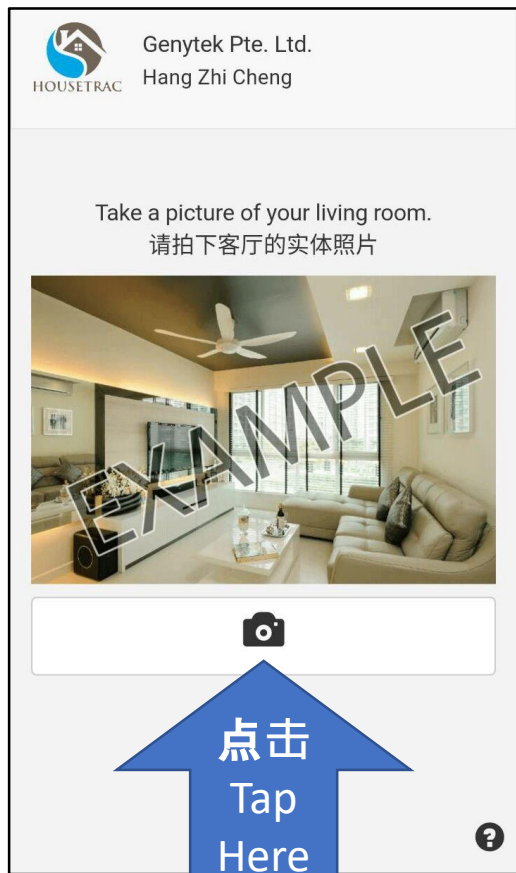
- Please enter the total number of people living in the same house including yourself



The screenshot shows a mobile app interface. At the top, the status bar displays 'Singtel 4G' and '3:17 PM'. Below the status bar, the app header includes the 'HOUSETRAC' logo and the text 'Genytek Pte. Ltd. Timothy Tan'. The main content area features a person icon, followed by the question 'How many people are living in the same house as you?' in English and Chinese. Below the question is a text input field containing the number '4'. At the bottom of the form is a button labeled 'Confirm/确定'. A small question mark icon is located in the bottom right corner of the app screen.

- 请输入居住的房子有多少个人，也包括你自己

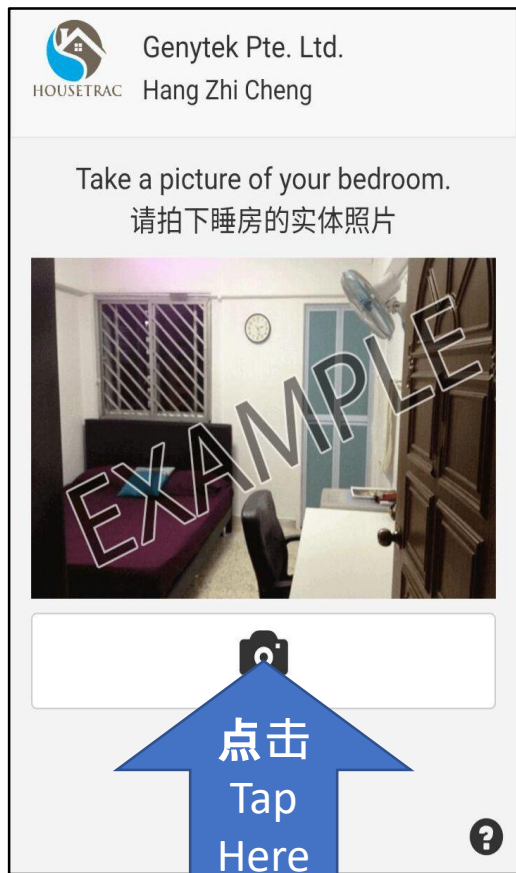
Take Photo of Living Room 拍摄客厅照片



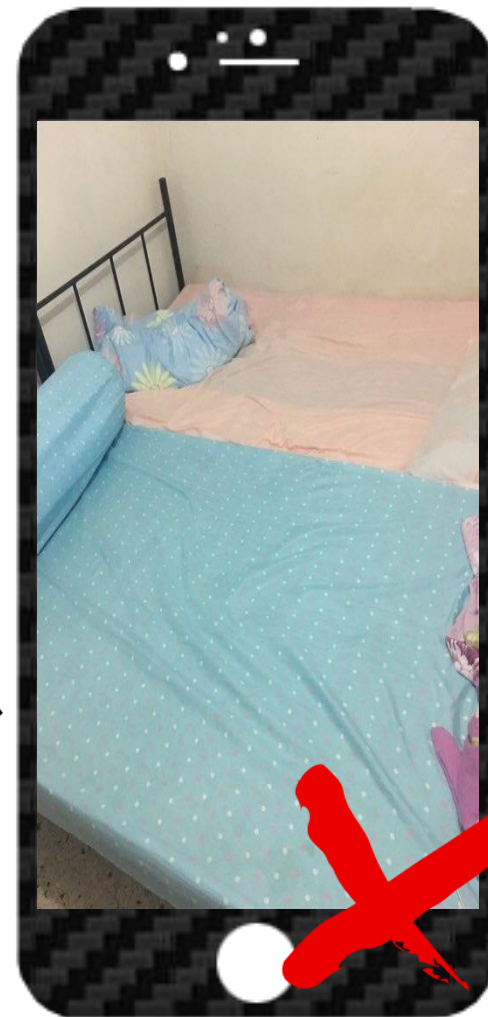
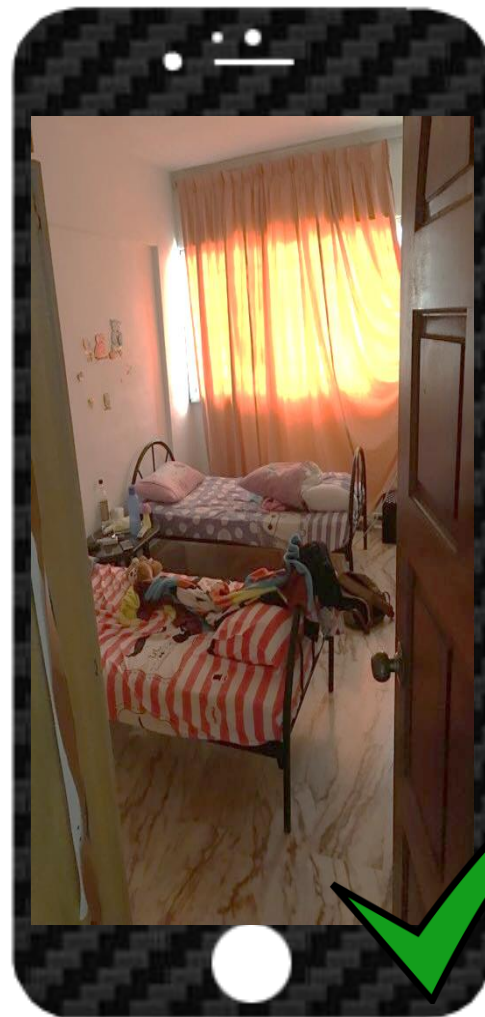
- Take the photo from a location where the whole living room can be seen.
- 从可以看到整个客厅的位置拍摄照片。



Take Photo of Bedroom 拍摄卧室照片



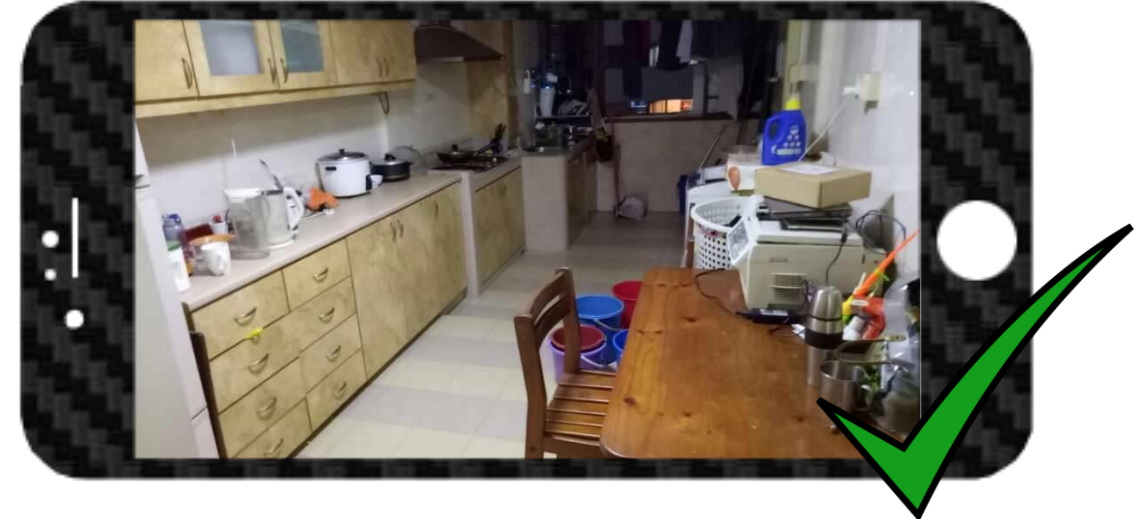
- Take the photo from the door of the room, so that the whole condition of the room can be captured
- 在房门口往房内拍照，已让我们看到整个房间的状态。



Take Photo of Kitchen 拍摄厨房照片



- Take the photo from the entrance of the kitchen
- 从厨房的入口拍照。



Declaration 声明

- Do a declaration to confirm that you have correctly submitted all the photographs
- Confirm that you took the photos from your house



The screenshot shows a mobile app interface for a declaration form. At the top, the status bar shows 'Singtel' and '8:50 PM'. The app header includes the 'HOUSETRAC' logo and the text 'Genytek Pte. Ltd. Timothy Tan'. Below the header, there are three small photographs of an interior room. Under the photos, there are two checkboxes: '- Address Changed (地址更改): No (否)' and '- Device Changed (手机设备更改): No (否)'. Below these, there is a declaration text in English: 'I declare that all the information provided are true to the best of my knowledge. Images taken are not in anyway falsified, doctored, or taken by anyone else. Images are taken from my current registered address.' followed by its Chinese translation: '我声明, 所提供的信息是都是真实的。图像都是我本人拍摄的, 并非伪造或处理。图像是从我目前住屋的地址拍摄的。'. At the bottom, there are two buttons: 'Redo (重做)' and 'Submit (确定)'. A question mark icon is visible in the bottom right corner.

- 确认拍上了正确的照片
- 确认照片是在注册的住家地址完成的

Completion 完成检阅



Support Hotline

Call: 87548826

WhatsApp : 87548826

WeChat : 87548826

客服热线:

拨电: 87548826

WhatsApp : 87548826

微信 : 87548826